

# Norfolk Island

Join this rare opportunity to be escorted in a small like-minded group from Australia, to visit the famous and very unspoilt **NORFOLK ISLAND**, personally escorted with GUDRUN TAMANDL, experienced professional travel advisor from Axis Travel Centre. ¶

All important inclusions are part of the package to experience the culture, foods, history, world renowned sights and unique aura of this beautiful and captivating Island. The Package includes Air New Zealand airflights, 4-star Hotel accommodation, meet and greets and transfers, many meals and the most important Tours, all prepaid. ¶

Due to heavy booking availabilities, with limited seats and rooms, this Package has been confirmed via the only available dates to visit Norfolk Island, so a **first-come-first-served-basis** must apply. ¶

Escape into the beauty, serenity and fascinating lifestyle of NORFOLK ISLAND! ¶



**AXIS TRAVEL CENTRE \***

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***"Where professional advice and quality service matter most"***

*\*Trading under Priority Portfolio Travel Pty Ltd*

# AXIS TRAVEL CENTRE

## IMPORTANT NOTES:

Travel to Norfolk Island is restricted to specific flights only.

Travel is at an absolute premium and hard to secure flights, accommodation and Tours as Australians and New Zealanders scramble to spend their pent up demand to travel.

This NORFOLK ISLAND Package is based on current availability and costs with unusual Payment Terms as the usual Deposits required and Conditions are different than previous , due to demands and COVID protocols. Please read.

This quote is based on a minimum of 10 adult travelers finally traveling and also quoted on Group airfares that have strict conditions.

Standard PACKAGE Cost DEPOSIT Payment of a \$800 deposit is required to secure each person's booking with final payment due no later 3rd May 2021. We draw your attention to our information at the back of this pack concerning **Cancellation after final payment and ticketing as a result of Covid19**. Please read this thoroughly and ensure you are aware of these conditions that include after final payment has been made in **the event of** a lockdown of the Island or border closure from Sydney due to COVID-19, Air New Zealand will hold tickets in credit for new travel dates. Air New Zealand will **not** provide a refund and the credit is available for one replacement date for the group ie: all the group must continue to travel together on the same dates.

Note that Air New Zealand will only provide a credit for future travel in the circumstances of a Government ban being in place, cancellation due to any other reason including concerns about travelling in a COVID environment without a ban being in place, will result in 100% cancellation fee.

**Final Balance date of May 3rd is required to abide by Norfolk Island and Air New Zealand rulings.**

All prices quoted to AXIS TRAVEL CENTRE are in Australian dollars

Please let me know if you have any questions, I look forward to assisting you to visit this beautiful island!

Kind regards

*Gudrun*



## ***Experience Norfolk Island!***

How can one small South Pacific Island contain so much diversity? Within a breathtakingly beautiful environment you can experience everything from snorkeling in turquoise waters over coral reefs to soaking up history in a World Heritage listed area and exploring a unique local culture.

### *Island History ...*

From Polynesians, to convicts to the descendants of the Bounty mutineers.

There are museums, tours and spaces to just wander and soak up the stories. Kingston boasts the finest collection of Georgian architecture with an incredible array of houses, barracks and structures left from convict eras.

### *Island Food ...*

Fresh, seasonal – and tasty!

Islanders have always lived off their locally grown produce. It's common to see restaurants advertising today's fishing catch on the menu, most likely served with vegetables harvested that morning.

### *Island Environment ...*

Pristine, green and abundant.

Whether you are in the water, on a 4WD tour, enjoying a National Park walk or simply out and about, the beauty of our unspoilt environment surrounds you.

# Flight Details

Holiday Package prices are based on the following flights:

## Ex SYDNEY

### **Friday 20 August 2021 – Air New Zealand Flight NZ912**

Departs Sydney International Terminal 09:50am / Arrives Norfolk Island 1:25pm

### **Friday 27 August 2021 – Air New Zealand Flight NZ913**

Departs Norfolk Island 2:35pm / Arrives Sydney International Terminal 4:30pm



*Prices are current today and subject to change without notice.*

## Holiday Package Inclusions:

- ✓ **Fully escorted** ex SYDNEY with GUDRUN TAMANDL of Axis TravelCentre.
- ✓ Return economy class 'seat plus bag' airfare to Norfolk Island, ex Sydney.
- ✓ All pre-paid airline taxes
- ✓ Meet and greet at the Norfolk Island Airport
- ✓ Seven night's accommodation at South Pacific Resort Hotel
- ✓ Return airport transfers on Norfolk Island
- ✓ **Half Day Island Tour:** An excellent overview of the geography, environment, history and culture of Norfolk Island. Includes a delicious morning tea.
- ✓ **Progressive Dinner:** Enjoy a 3 course meal progressing to different Norfolk Island family homes. A fun night and a great way to meet the local people and sample some of the Island dishes.
- ✓ **Convict Settlement tour:** Join an 'In Depth' tour of the historic Georgian settlement of Kingston. Walk through the cemetery & hear the history of interesting convict & colonial headstones, hear stories of the houses along Quality Row. Walk through the ruins of the New Gaol, see the Pier Store, Boat Shed and the Crank Mill.
- ✓ **Sound and Light Show:** The stillness & the stars are there just as they were before mankind arrived in 1788. However, with dramatic use of real life sounds, theatrical lighting & costumed actors, the stillness is broken as you are taken through the horrifying decades of Norfolk Island's convict era.
- ✓ **Behind the Hedges Tour:** Travel to Anson Bay to visit a small hobby farm, which has been instrumental in improving our local livestock industry. Close by, see a demonstration at Norfolk's major Pottery and browse at the Cottage Pottery shop. After a delicious morning tea at a scenic location, visit a banyan tree. Exclusive to Pinetree Tours – visit to Sweeties to learn how we make chocolate on Norfolk.
- ✓ **Island Fish Fry:** Enjoy a feast of Island dishes, salads, homemade bread & fresh fried fish, followed by Island desserts & tea or coffee. Take in the scenery of Norfolk's beautiful western coastline & enjoy some local entertainment.
- ✓ **Colleen McCullough Home Tour:** The world renowned author Colleen McCullough, made Norfolk Island home in 1979 and stayed until her passing in 2015. Colleen created a majestic home on Norfolk Island with her husband Ric Robinson. Ric and Colleen's home was never open to the public until her passing. This exclusive guided tour to the author's magnificent property takes you through Ric and Colleen's home, view some of their priceless collections from around the world.

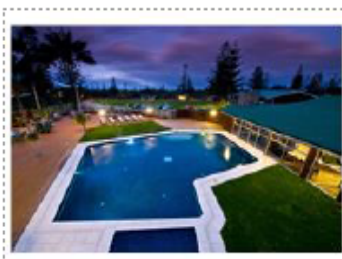
- ✓ **Fletchers Mutiny Cyclorama & Devonshire tea at Hilli Restaurant:** The Cyclorama provides a total experience. Visitors walk inside one continuous 360° panoramic painting & feel as though they are standing on a pier or ship deck & are a part of the scenes. Walk inside this unique work of art that will take you on an incredible journey. Discover how the world's most famous mutiny created the Pitcairn & Norfolk communities. Then sit down and enjoy a delicious scone, jam and cream with your choice of tea or coffee.
- ✓ **Pitcairn Settlers Village:** Learn about the colourful history of Norfolk's most recent settlement – the Pitcairn descendants. Experience the history & culture of the Pitcairn Settlers. View the magnificent homestead gardens, including many traditional crops. Ride in Norfolk's first tour couch, a model A Ford. View a film, visit a blacksmith's forge, the original homestead, a WWII Army hut & Museum of Memorabilia (incl. light refreshments).
- ✓ **2 course dinner at Hilli Restaurant**
- ✓ **Welcome Bag and free bonus gift redeemable at The Bounty Centre**
- ✓ **Discount Norfolk Shopping Card**
- ✓ **Axis Travel Centre tote bag, ticket wallet and travel, information.**

**Note: Includes all return transfers unless otherwise stated**



## Accommodation:

### South Pacific Resort Hotel

Set in 3.5 hectares of beautiful parkland, the South Pacific Resort is the largest and most conveniently located hotel on Norfolk Island. Only a short walk from the bargain shopping area and a 5 minute drive to the beach, golf course and historic Kingston area, the South Pacific Resort is the ideal choice for individuals, groups, conferences/meetings, weddings and honeymoons.



#### ADULT PACKAGE PRICES - 8 days / 7 nights

AUD\$ per person	 Garden	 Garden
Depart Sydney	\$2990 TWIN pp	\$3680 SINGLE

**Costs ex other Cities can be added . Let us know.**

**AS detailed below, we suggest interstaters to consider staying overnight in a SYD Airport Hotel to be safe and sure to be able to connect to the morning flight ex SYD.**

**We can add the best value flight/fare or you may wish to use-if available-Frequent Flyer points to do this.**

**DEPOSIT of \$800 per person required ASAP to secure a spot, as they are currently limited to only 10 Adults traveling. Final balance of all monies due before May 3rd 2021.**

**As at 21st April 2021 NO COVID Vaccinations are required to travel on this package ex Australia and into Norfolk Island as the Island remains COVID free, but as we all know this may change , so "subject to change" must apply!**

# Booking Conditions

## AXIS TRAVEL CENTRE

### General

- All prices quoted are in Australian dollars.
- Prices are correct at time of quoting and subject to change and availability up until final payment is received and ticketing is completed.

### Minimum group size

- Package is based on a group rate for a minimum of 10 people traveling together with AXIS TRAVEL CENTRE.

### Payment deadlines

- **\$800 per person non-refundable deposit** due at time of booking/names .
- **Should booking updates** indicate poor booking response we reserve the right to reduce down booking allocations and advise of increased costs required to be paid.
- **100 days prior to travel:** Full and final payment and Full passenger names (to match Traveller's photo ID) due for all confirmed bookings.
- **Late bookings inside 100 days** accepted and booked at best available airfare and accommodation rates at time of booking. Payment terms confirmed at time of booking subject to our supplier terms. Late bookings can expect higher costs to be paid.

### Group airfares booking terms and conditions (Air New Zealand)

- For all requested groups Axis Travel Centre will hold an agreed number of airline seats from Sydney as an initial allotment.  
Axis Travel Centre will release any excess group airline seats 100 days prior to departure, therefore any passenger booking after this date will incur a late booking fee which will be determined at time of booking as it will be calculated on the flight and room availability at that time of booking.
- **Airfare is subject to availability and non-refundable after issue.** Changes are permitted until day before departure however date/route changes can only be made within 5 days travel dates either side of your original booked travel dates. Amendments, upgrades and name changes are NOT permitted within 24 hours prior to departure. Payment of a change fee (per passenger) applies plus any applicable upgrade fees to cover the difference between the original fare and the new fare. Name changes incur a fee of \$550 per change but only if activated BEFORE final payment is made.
- **Travel Insurance is essential.** Axis Travel Centre can provide a quote with Insurers PDS (Product Disclosure Statement) before you deposit (which is recommended) but please note that COVID related cancellations or amendments or refunds via any Insurer are usually not paid or based upon onerous and heavy conditions. We will of course provide you with a quote and full details BEFORE you commit but the current advice we offer is that Travel insurances are still comprehensive if you need to claim for other Health issues, accidents, baggage loss , stolen items etc -as per their PDS\_ but work on the assumption that no COVID protections are going to be paid out in your favor !
- Air New Zealand policies noted here are in your favor though.
- **Deposits paid and balances paid should be regarded as nonrefundable** if a COVID related claim is made via an Insurer BUT other claims that the respective PDS states are probably claimable.

## Airfare upgrade options

The above quotes are based on a "Seat & Bag" airfare. "Seat & Bag" includes: 1 checked bag up to 23kgs + up to 7kg carry-on baggage. Air New Zealand provides complimentary tea, coffee and water. If you feel peckish on the flight, you can purchase snacks or drinks from our Inflight Bites menu, using your credit card or voucher. You can enjoy TV shows, music and games through Air New Zealand's gate-to-gate, seat-back entertainment.

*Or let us know if you would like to upgrade your airfare to the following...*

**"The Works"** includes: 1 checked bag up to 23kgs + up to 7kg carry-on baggage.

During your flight, you'll be entertained with movies, games, music and TV shows through Air New Zealand's gate-to-gate, seat-back entertainment. As part of The Works option, you will receive full meal and beverage options. After you've enjoyed your meal, you have the choice of ordering extra drinks, free of charge, from your seat. There is also restricted seat select for Works ticket holders however extra charges could apply depending on your exact seating request. **Additional cost: \$60 per person per sector (i.e. \$120 per person per return flight to Norfolk Island)** ADD this to the standard Tour Package cost.

Please note: **The Works fares** in line with Air New Zealand fare conditions must be paid in full at time of booking, therefore a TOUR Deposit of \$1500 will apply per person, and not \$800, which remains non-refundable deposit applies to all passengers wishing to upgrade to Works Deluxe.

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**"Works Deluxe"** includes: You'll enjoy Premium check-in, priority baggage with 2 checked-in bags (up to 23kg each), and a carry-on bag (up to 7kg). In the air, you'll be treated to a neighbour free guarantee - we'll guarantee the seat next to you will be empty. During your flight, you'll be entertained with movies, games, music and TV shows through Air New Zealand's gate-to-gate, seat-back entertainment. With the Works Deluxe option, you will receive full meal and beverage options, bottle of mineral water, newspaper and noise-cancelling headphones. After you've enjoyed your meal, you have the choice of ordering extra drinks free of charge during your flight.

**Additional cost: \$180 per person per sector (i.e. \$360 per person per return flight to Norfolk Island)** .ADD this to the standard Tour Package cost.

Please note: **Works Deluxe fares** in line with Air New Zealand fare conditions must be paid in full at time of booking, therefore a TOUR Deposit of \$1800 will apply per person, and not \$800, which remains non-refundable deposit applies to all passengers wishing to upgrade to Works Deluxe.

## Accommodation booking terms

**Once Deposits are paid, they will secure rooms in Accommodation places and are nonrefundable.**

### Cancellation after final payment and ticketing as a result of Covid19

- After final payment has been made, and in the event of a lockdown of the Island or border closure from your destination due to COVID-19, Air New Zealand will hold tickets in credit for new travel dates. Air New Zealand will not provide a refund and the credit is available for one replacement date for the group ie: all the group must continue to travel together on the same dates. Note that Air New Zealand will only provide a credit for future travel in the circumstances of a Government ban being in place, cancellation due to any other reason including concerns about travelling in a COVID environment without a ban being in place, will result in 100% cancellation fee.

Similarly, we would expect accommodation and car hire partners to respond in the same way by holding your bookings as a credit to be used next year. Usually, accommodation cancellation penalties apply within 100 days prior to travel and within 90 days of travel, up to 100% cancellation fees may apply.

## Norfolk Island Covid19 Operations Plan

- Our local Norfolk Island Emergency Management (EMNI) together with NSW Public Health and our local Health facility (NIHRACS) has developed a Recovery Operations Plan outlining how the Island will be re-opened with responsibilities for local businesses and operators as well as visitors.  
**CONTACT US if you wish to secure any COVID updates that may affect you if we have not already advised you. We are all at the mercy of Health, Government and other instrumentalities.**
- This information is current today in line with our borders opening in these early stages and the information/requirements could likely change anytime especially if the situation continues to be controlled in Australia **and Norfolk Island continues to remain Covid 19 free.**

## Late bookings

- Late bookings are welcome however please note price and conditions will vary subject to availability at time of booking.

## Domestic Travel Insurance

- It is strongly recommended that passengers be covered by adequate travel insurance for protection against amendment or cancellation costs, travel delay, luggage, rental vehicle insurance excess and accidental death and personal liability. For the purposes of travel insurance Norfolk Island is deemed to be a domestic destination. As airlines do not accept responsibility for flight delays or cancellations due to weather, passengers electing not to take travel insurance do so at their own risk for costs or losses sustained.
- **Medical Treatment:** Effective 1 July 2016, medical treatment on Norfolk Island is covered by Medicare as it is on mainland Australia. Emergency medical treatment will be covered by Medicare or your private health insurer. If you need to be medically evacuated from the Island, you will be transferred from Norfolk Island's health facility to the closest, appropriate mainland hospital. The cost of the medivac will be covered by the Australian Government.

## Passport & Visa requirements

From 1 July 2016 travel to Norfolk Island from mainland Australia will be classed as domestic travel. The flights will still depart from and arrive at the **international terminal**.

The Department of Immigration and Border Protection advises anyone travelling between Norfolk Island and mainland Australia will be required to identify themselves. Although passports and visas are no longer mandatory for Australian citizens when travelling to Norfolk Island from Australia, a valid passport continues to be the preferred method of identification.

- We recommend travelling with a passport if you have one, however technically from 01 July photographic identification, for Australian citizens a photo ID such as an Australian driver's licence, will be acceptable.
- It's important you provide us with your full name as it appears on your Passport or Drivers licence to ensure your ticket matches your ID document.
- Those without a passport may experience some delays with manual customs checks



- Those travelling without a passport should also be aware that in the event of a flight diversion e.g. due to inclement weather preventing the aircraft to land on the island, the flight could be diverted to New Zealand. Those passengers without an Australian or NZ passport will not be permitted to leave the transit area at Auckland airport.

#### **Foreign passport holders and/or those travelling via New Zealand:**

- Normal Australian Customs and Immigration procedures will apply when entry is made from outside Australia (including New Zealand). A passport (valid on entry and departure) is necessary and a visa may be required for some foreign passports. Non-Australian citizens are advised to carry their passport if flying between mainland Australia and Norfolk Island.
- For more information please check Border Force and the Australian Commonwealth NI Reform website which are regularly updated with current information:  
<http://www.border.gov.au/Trav/Ente/GoIn/Arrival/Travel-Documents-for-Entry-to-Australia>  
<http://www.border.gov.au/norfolk-island>  
[http://regional.gov.au/territories/norfolk\\_island/reforms/domestic-travel.aspx](http://regional.gov.au/territories/norfolk_island/reforms/domestic-travel.aspx)

#### **Mobile Phones**

You are able to use your mobile phone on Norfolk Island. Mobile phones must not be networked locked as you will need to purchase a Norfolk Island SIM card. SIM cards cost AU\$20 and include AU\$10 worth of call time. Mobile phone SIM cards and recharge cards can be purchased from a variety of stores on the Island.

**International Roaming** is available for visitors to the Island who have international roaming activated on their Postpaid Mobiles. International roaming is available with most larger service providers. Roaming is not available for prepaid mobiles. Normally, roaming is already active on your postpaid service, however it may pay to check with your service provider prior to coming to the island.

#### **Free Wifi:**

Free wifi is available at the Norfolk Island Airport during flight arrival and departure times only.

#### **Check-in**

Air New Zealand

Flights depart from the international terminal at Sydney airport. Check-in is required two hours prior to the scheduled international departure time. Because of this, all travellers ex Adelaide or Melbourne or any other city should seriously consider overnighing in a Sydney Airport Hotel THE NIGHT PRIOR to departure to be safe. Axis Travel Centre can easily organise this Hotel stay. Prices range from \$160 to \$250 per room .

#### **Excess baggage**

- All sporting equipment (carried in addition to the standard 23kg piece included in 'seat and bag' airfares) is now considered by the airline as an additional extra bag
- Extra bags can be prepaid through Axis Travel Centre for \$100 for the first extra piece (per person). For your flights to and from Norfolk Island the total cost is \$150 per piece/per person.

- Or alternatively the extra bag can be paid for at time of check-in, please note this will be at higher cost of \$140 + Per extra first piece (per person). For your flights to and from Norfolk Island the total cost is \$240+ per piece/per person.
- Also note any piece of baggage that weighs over 23kg but less than 32kg and/or exceeds the total linear dimensions (length+width+height) of 158cm (62") will be subject to a further [overweight/oversize charge](#).

**Direct contact : [gudrun@axistravel.com.au](mailto:gudrun@axistravel.com.au)**

**Disclaimer:**

Axis Travel Centre trading as we act only as agent for the client in acquiring transportation, hotel accommodations, sightseeing and other privileges, or services for the clients' benefit, and on the express condition that AxisTravel Centre shall not be responsible for any loss, accident, injury, delay, defect, omission or irregularity which may occur or be occasioned, whether by reason of any act, negligence or default of any company or person engaged in or responsible for carrying out any of the arrangements, or otherwise in connection therewith. Please note if insufficient numbers not reached for tours or in the event of poor weather conditions tour companies reserve the right to cancel tours prior to commencement. Alternative arrangements may be offered. All prices subject to change without notice.

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